



# WARRANTY CERTIFICATE

## PLUG & PLAY AUTOMATED HARDWARE

Congratulations on your purchase. This certificate is an important document that you will require, should you ever need to make a warranty claim with us.

Ventus Plug and Play motorized components are warranted against defects arising from faulty workmanship and/or materials for 3 YEARS from the date of purchase. The Ventus Plug and Play electric components are warranted against defects arising from faulty workmanship and/or materials for 1 YEAR from the date of purchase. This warranty is limited and subject to the following general terms and conditions: This warranty applies only to the original purchaser and original installation. It is not transferable.

1. This warranty applies only to the original purchaser and its original installation. It is not transferable.
2. The products must have been installed in accordance to the manufacturer's recommendations, specifications and guidelines, and in full compliance to all relevant building standards in your country.
3. The products have been used and maintained in accordance to Ventus' product care and maintenance guidelines.
4. It is expected, that during the life of the product, certain normal and acceptable wear and deterioration will occur, particularly with moving parts and finishes. Provided that this is within industry tolerances and standards and it does not affect the product's performance and general appearance, this normal wear and deterioration does not constitute a defect under this warranty.
5. Some variation in manufacturing tolerances and in the finish of aluminium, plastic and timber components is normal and is not deemed to be a defect under this warranty.



6. This warranty is limited to the repair and/or replacement of the faulty components and/or products at the company's discretion. It does not extend to the removal and re-installation of the products, nor does it cover the repair and refinishing of the adjacent surfaces and materials.
7. Where the product has been repaired, only repairs performed by Ventus personnel or authorized agents are covered by this warranty. Unauthorized repairs and tampering with the product voids all warranties.
8. Ventus reserves the right to change specifications and/or discontinue a particular product line. In this case for warranty purposes, will offer equivalent or replacement products as substitutes of the original.
9. Claims under this warranty should be made within 3 months of the defect arising to you're the company the goods were ordered from. Copies of the receipt or proof of purchase should be included with a written claim detailing the claim particulars. Ventus may request photographic evidence to support a claim.

This warranty is in addition to all other rights and guarantees in place under the consumer protection laws in your country. For a copy of our full Warranty Terms and Conditions, please visit [www.ventusindustries.biz](http://www.ventusindustries.biz)

For more information on your consumer rights, please contact the consumer protection agency in your country.



## PLUG & PLAY HARDWARE PARTS WARRANTY LIST

9048965	MR536	Standard Channel Controller, DC24V, 10Amp, 433.92MHz	1 year
9048966	MR551	8 Channel Controller, DC24V, 2.8Amp,433.92MHz	1 year
9048985	C2075F01	Female Plug Cable 100mm 2 core	1 year
9048986	C2075M01	Male Plug Cable 100mm 2 core	1 year
9048971	POWERPACK 2.5AMP	Universal Power Pack 240V, DC24V, 2.5A, 3m cable	1 year
9052175	POWERPACK-10AMP	24V DC Powerpack ELG-240-24A-3Y 10 Amp	1 year
9050604	S003 SYNC	Synchronizer control unit	1 year
9048967	RT111	Hand Held Remote transmitter, 433.92MHz	1 year
9048968	WT211	Wall Pad Transmitter, 433.92MHz	1 year
9048972	C2075M3	Male plug 3m Cable 2 Core	1 year
9048973	C2075F3	Female plug 3m Cable 2 Core	1 year
9048974	C2075FM3	Male - Female 3m Cable 2 Core	1 year
9052671	C2075M10	Male Plug Cable 10M 2 Core	1 year
9052758	C2075MF10	Male / Female Plug Cable 10M 2 Core	1 year
Auto Louvre Motor	Auto Louvre	Auto Louvre Gallery motor	3 Years
9048987	SCE300	Standard Chain Electric Winder DC24V, 300mm , 250N	3 Years
9050600	TCE300	Twin Chain Electric Winder DC24V, 300mm , 800N	3 Years
9050601	LCD300	Large Chain Electric Winder DC24V, 300mm , 400N	3 Years
9052620	SCE300 Black PC	Standard Chain Electric Winder DC24V, 300mm , 250N	3 Years
9052621	TCE300 Black PC	Twin Chain Electric Winder DC24V, 300mm , 800N	3 Years
9052622	LCD300 Black PC	Large Chain Electric Winder DC24V, 300mm , 400N	3 Years
9048969	MS541	Manual Wall Switch - Hard wired	1 year
9048976	C405F3	Female plug 3m Cable 4 Core	1 year
9048976	C405M3	Male plug 3m Cable 4 Core	1 year
9048970	WLR001	Wind Light Rain Sensor, DC24V, 6m cable	1 year
9050603	21UP2403	Battery Backup UPS In AC100-240V, DC24V, 3A	1 year
9048978	OCF	Over Current Protection Switch 200mm	Consumable part only